



Accessibility Statement

At BIG4 Gold Coast Holiday Park, we are committed to providing a welcoming, inclusive, and accessible holiday experience for all our guests. We believe that everyone deserves the opportunity to relax, explore, and create magical memories — regardless of age, ability, or access needs.

Our Commitment

We take a proactive approach to accessibility by investing in inclusive infrastructure, training our team to assist guests with diverse needs, and continually improving our facilities based on guest feedback and industry best practice.

Accessible Features Across the Park

- **Purpose-Built Accessible Accommodation**

We offer a range of accessible accommodation options, including:


- Two-Bedroom Accessible Terrace Cabins
- Two-Bedroom Deluxe Accessible Villas
- Accessible Motel Rooms

These rooms include roll-in showers, grab rails, wide doorways, lever taps, and ample circulation space — all designed for comfort and ease of use.

- **Accessible Facilities & Park Design**

- Ramp access to key shared spaces such as the camp kitchen and Nibbles Café
- Accessible toilets and change facilities throughout the park
- Colour-coded signage and flat, well-marked pathways for easy navigation
- Shared internal roads with a 10km/h speed limit for safe movement

- **Support for Sensory & Mobility Needs**

- A detailed **Accessibility Guide** is available to help guests understand the layout and features of our park.
 [Download the BIG4 Gold Coast Accessibility Guide](#)
- Our team is trained to support guests with mobility and other accessibility needs. We encourage guests to contact us ahead of their visit so we can provide tailored assistance.


Recent Improvements

We actively consider accessibility in the design of all new facilities and upgrades. Recent additions such as our Doggy Day Care, and new dining precinct featuring the woodfired pizza oven were all created with accessibility and guest comfort in mind.

Contact Us

If you have questions about accessibility or would like help planning your stay, please don't hesitate to reach out:

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