

Bookings and Payments:

- All credit card transactions incur a standard 0.9% card service fee.
- \$150 deposit required at the time of booking
- Balance is to be paid 14 days prior to arrival, please ensure sufficient funds are available on the debit/credit card you have provided at the time of placing the initial booking. If our attempts at deducting the remaining balance is unsuccessful, your reservation is subject to cancellation
- Part payments welcomed at any time- you may access this via the guest payment portal
- **No Changes or Amendments will be taken after the 14 days prior - We will not accept additional guests on the day of the party to enter the property * No Walk-ins**

Cancellation policy:

- All cancellations must be received in writing.
- If a cancellation is received more than 14 days prior to your arrival date, a refund will be issued less an administration fee of \$50.00.
- If a cancellation is received less than 14 days prior to your arrival date, no refund will be given.
- All No Shows are non-refundable
- Please note credit card fees are non-refundable.

Terms and Conditions:

- Party Size: \$350.00 includes 10 children
- Extra child \$35 up to 35 children maximum - Bookings Essential * No Walk-ins
- Booking Window: Must be booked at least 2 weeks in advance and no more than 2 months in advance.
- Rates: Sunday rates incur a 10% increase; public holiday rates incur a 20% increase.
- Outside Food and Drinks: No outside food or drinks allowed, except for a birthday cake/cupcake.
- Meals and Drinks- choose 1 option - See attached Party Pack for information
- **Menu Choices to be provided via email no later than 14 days prior**
- **Full Guest attending list to be provided via email no later than 14 days prior - All Guests will need to check in at reception to receive wristbands and be allowed to access the Playground.**
- This is an un-hosted event; no party host will be provided. Add Mr Kaboodle as a party host to get the most out of your party experience! - See attached Party Pack for information
- Parking: 1 car space per booking- please register car details with Reception. No on-site parking for party guests.
- Facility Usage: Party guests will have access to the Playground area only; access to the Pool/Waterpark is not included. Please collect your wristbands at Reception on arrival.
- Guests must vacate the property once the party has concluded.
- Due to occupancies levels siblings not included in the above totals will not have access to the park.

Playground Disclaimer:

- 24-hour camera surveillance is for your safety. Anyone not abiding by these rules will be removed from the property
- Use of our Playground equipment is at your own risk.